## POZNAN UNIVERSITY OF TECHNOLOGY



### EUROPEAN CREDIT TRANSFER AND ACCUMULATION SYSTEM (ECTS)

pl. M. Skłodowskiej-Curie 5, 60-965 Poznań

## **COURSE DESCRIPTION CARD - SYLLABUS**

Course name

Savoir-vivre and diplomatic protocol - academic customs

**Course** 

Field of study Year/Semester

Biomedical engineering 2/3

Area of study (specialization) Profile of study

Level of study Course offered in

general academic

Second-cycle studies Polish

Form of study Requirements

full-time elective

**Number of hours** 

Lecture Laboratory classes Other (e.g. online)

0 0

Tutorials Projects/seminars

0 0

**Number of credit points** 

2

**Lecturers** 

Responsible for the course/lecturer: Responsible for the course/lecturer:

Michal Brzóska

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Head of the Secretariat of the Vice-Rectors

## **Prerequisites**

General knowledge in the field of sociology, ethics, cooperation in a group.

# **Course objective**

Gaining knowledge of theoretical principles of ethics, savoir-vivre as well as processes and regularities within social phenomena.

## **Course-related learning outcomes**

Knowledge

Student will have the knowledge of human being as the creator of business and culture, especially as the entity constituting social structures and their rules, being an active part of those structures.

Skills

Students will have the skill of predicting human behaviour, analyzing the reasons behind them as well as their social (cultural, political, legal and economic) consequences.

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## Social competences

Student will be ready to actively participate in groups (teams) and organizations accomplishing social goals (political, economic and civic). Student will have awareness of the importance of their professional and ethical behaviour.

## Methods for verifying learning outcomes and assessment criteria

Learning outcomes presented above are verified as follows:

#### Oral test

## **Programme content**

- 1. Savoir-vivre, ethics the historical outline
- 2. Savoire-vivre in public places
- 3. Creating your own image is savoir-vivre necessary?
- 4. Behaviour in academic environment rules
- 5. Formal and informal correspondence basic rules
- 6. E-correspondence
- 7. Introducing yourself, greeting, shaking hands
- 8. Dress code
- 9. Verbal and non-verbal communication. The meaning of interpersonal skills
- 10. Job interview
- 11. Business cards
- 12. The principles of precedence
- 13. Savoir-vivre during receptions
- 14. The principles of organizing receptions and banquets
- 15. Ethics in business rules
- 16. Business vs Ethics

## **Teaching methods**

Lectures, presentations, online classes on zoom.us

## **Bibliography**

## Basic

1. Modrzyńska J., Protokół dyplomatyczny, etykieta i zasady savoir-vivre'u, Warszawa 2014.

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- 2. Orłowski T., Protokół dyplomatyczny. Ceremoniał i etykieta, Warszawa 2010.
- 3. Pietkiewicz E., Etykieta Menedżera, Warszawa 1998.

## Additional

- 1. Bortnowski A. W., Protokół dyplomatyczny i savoir-vivre dla każdego, Ciechanów 2003.
- 2. Savoir-Vivre, Poradnik dobrego wychowania, Warszawa 2012.
- 3. Kuspys P. Savoir-Vivre, Poznań 2012.
- 4. Pietkiewicz E., Protokół dyplomatyczny, Warszawa 1998
- 5. Witt U. Savoir-Vivre przy stole, Warszawa 2009.
- 6. Bonneau. E., Wielka księga dobrych manier, Warszawa 2010

## Breakdown of average student's workload

	Hours	ECTS
Total workload	50	2,0
Classes requiring direct contact with the teacher	34	1,5
Student's own work (literature studies, preparation for	16	0,5
laboratory classes/tutorials, preparation for tests/exam, project		
preparation) <sup>1</sup>		

3

<sup>&</sup>lt;sup>1</sup> delete or add other activities as appropriate